

Goodna Longitudinal Study

Health, Wellbeing and Community Life Survey - Goodna

Existing Residents

Good morning/afternoon/evening, my name is _____ and I work for the Office of the Government Statistician. You may have recently received a letter from this Office explaining about a survey we are conducting. We are currently conducting a survey in Goodna to determine people's perceptions of community well being and the quality of services available to the community. You may recall that 12 months ago we conducted the same survey with you. This time, we are aiming to see if there have been any changes in your perceptions of living in Goodna and whether services have improved.

Your responses will be strictly confidential. Your answers will not be linked to you personally or to your telephone number or street address. Your responses are protected by the Queensland Government's *Statistical Returns Act (1896)* which means that penalties would apply under the laws of Queensland for anyone who released your responses in a way which would identify you. All your responses will be combined with those of other participants.

- Q. 1** Could I please speak to.....
- | | | |
|---|----|------------|
| (Yes | 1 | Go to Q2 |
| Not available - need to arrange a callback..... | 2 | End survey |
| Not available during entire survey due to being away..... | 3 | End survey |
| Not available during entire survey due to being ill..... | 4 | End survey |
| Respondent no longer lives at address | 5 | End survey |
| Refused) | 99 | End survey |

- Q. 2** Could you please tell me your age?
(Read out ranges only if necessary)
- | | |
|------------------|----|
| (18 – 19 | 1 |
| 20 – 24..... | 2 |
| 25 – 29..... | 3 |
| 30 – 34..... | 4 |
| 35 – 39..... | 5 |
| 40 – 44..... | 6 |
| 45 – 49..... | 7 |
| 50 – 54..... | 8 |
| 55 – 59..... | 9 |
| 60 – 64..... | 10 |
| 65 – 69..... | 11 |
| 70 or more | 12 |
| Refused) | 99 |

Q. 3 How satisfied are you with Goodna as a place to live, would you say that you are very satisfied, satisfied, dissatisfied, very dissatisfied or neither satisfied nor dissatisfied?

(Very satisfied.....	1
Satisfied.....	2
Neither satisfied nor dissatisfied.....	3
Dissatisfied	4
Very dissatisfied	5
Don't know.....	98
Refused).....	99

Q.4 Now I would like to talk to you about your perceptions of safety in Goodna. How safe do you feel -

	Very safe	Safe	Unsafe	Very unsafe	Don't know	Not applicable	Refused
Walking alone in Goodna during the day?	1	2	3	4	97	98	99
Walking alone in Goodna after dark?.....	1	2	3	4	97	98	99
Alone in your home at night? By alone we mean that there are no other adults in the home with you?....	1	2	3	4	97	98	99
Using public transport in Goodna during the day?	1	2	3	4	97	98	99
Using public transport in Goodna after dark?	1	2	3	4	97	98	99

Q. 5 What is the one thing that you like **most** about living in Goodna?
(Allow one answer only)

(Close to public transport	1
Close to work.....	2
Close to shops.....	3
Close to all amenities	4
Close to family/friends	5
Friendly people/neighbours	6
Cheap housing	7
Cheap living.....	8
Quiet neighbourhood.....	9
My home.....	10
Environment eg wildlife, rivers, plants etc	11
Other (<i>please specify</i>)	
.....	12
Nothing	13
Don't know/don't care	98
Refused)	99

Q. 6 What is the one thing you like **least** about living in Goodna?
(Allow one answer only)

(Bad reputation of suburb.....	1
Lack of public transport	2
High crime rate	3
Amount of public housing	4
Too far from work	5
Noise	6
Lack of opportunities for recreation or socialising	7
Lack of services and facilities.....	8
Feel unsafe.....	9
Juvenile crime.....	10
Juveniles hanging around/walking the streets	11
Traffic problems eg volume, speed, noise	12
People and uncleanliness eg untidy and littering	13
Other (<i>please specify</i>)	
.....	14
Nothing	15
Don't know/don't care	98
Refused)	99

Q.7 Now I'd like to talk to you about **your perceptions** of Goodna.

Please indicate whether you strongly agree, agree, disagree, strongly disagree or neither agree nor disagree with the following statements.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know	Refused
I feel a sense of belonging to Goodna.....	1	2	3	4	5	98	99
I have little to do with the people in Goodna.....	1	2	3	4	5	98	99
Given the opportunity, I would like to move out of Goodna.....	1	2	3	4	5	98	99
We have neighbourhood leaders here you can trust.....	1	2	3	4	5	98	99
If I needed advice about something I could go to someone in Goodna.....	1	2	3	4	5	98	99
I believe my neighbours would help me in an emergency.....	1	2	3	4	5	98	99
I would be willing to work together with others on something to improve my neighbourhood.....	1	2	3	4	5	98	99
Most people in Goodna would be willing to work together to improve the neighbourhood.....	1	2	3	4	5	98	99
People in Goodna are willing to help each other out.....	1	2	3	4	5	98	99

Q.8 Would you say that most people in Goodna try to be helpful or are they just looking out for themselves?

(Helpful.....	1
Just look out for themselves.....	2
Don't know.....	98
Refused).....	99

Q.9 Generally speaking, would you say that most people in Goodna can be trusted or that you can't be too careful in dealing with people?

(Be trusted.....	1
Can't be too careful.....	2
Don't know.....	98
Refused).....	99

Q. 10 Do you think that Goodna generally has more than, less than or about the same number of problems as other places in the area?

- (More 1
- About the same 2
- Less 3
- Don't know 98
- Refused) 99

Q. 11 Compared to 12 months ago, would you say that the amount of problems in Goodna has increased, decreased or stayed the same?

- (Increased..... 1
- Stayed the same..... 2
- Decreased 3
- Don't know 98
- Refused) 99

Q. 12 Now I'd like to talk to you about **your perceptions of problems.**
In Goodna how serious is the problem of -

	Very serious	Serious	Not very serious	Not at all serious	Don't know	Refused
Arguments between neighbours	1	2	3	4	98	99
Vandalism to buildings or public telephones	1	2	3	4	98	99
Graffiti	1	2	3	4	98	99
Having homes broken into.....	1	2	3	4	98	99
Having cars stolen or broken into.....	1	2	3	4	98	99
Abusive, drunken or offensive behaviour in the streets	1	2	3	4	98	99
Juvenile offences.....	1	2	3	4	98	99
Unemployment.....	1	2	3	4	98	99
Violence in the home	1	2	3	4	98	99
Sexual assaults or harassment	1	2	3	4	98	99
Drug use	1	2	3	4	98	99
Drug dealing	1	2	3	4	98	99
Homelessness.....	1	2	3	4	98	99
Speeding cars/people driving like hoons	1	2	3	4	98	99
Other (<i>please specify</i>) _____	1	2	3	4	98	99

Q. 13 Now I would like to talk to you about access to essential services and facilities in Goodna or the closest available outside your suburb. How easy is it to access -

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult	Don't know/ Don't use	Refused
Supermarket.....	1	2	3	4	5	98	99
Banking facilities	1	2	3	4	5	98	99
Public transport eg. buses, trains.....	1	2	3	4	5	98	99
Entertainment eg. cinemas, restaurants and clubs	1	2	3	4	5	98	99
Sports and recreational facilities.....	1	2	3	4	5	98	99
Public telephone.....	1	2	3	4	5	98	99
Health Services (eg GP).....	1	2	3	4	5	98	99
Hospital.....	1	2	3	4	5	98	99
Child care facilities	1	2	3	4	5	98	99
TAFE	1	2	3	4	5	98	99
High school.....	1	2	3	4	5	98	99
Training and employment services	1	2	3	4	5	98	99
Youth services and facilities.....	1	2	3	4	5	98	99
Community and family support services (eg baby health).....	1	2	3	4	5	98	99
Centrelink office.....	1	2	3	4	5	98	99
Medicare office	1	2	3	4	5	98	99
Housing Department/ Housing Commission office..	1	2	3	4	5	98	99

Q.14 Are you involved in or do you belong to any organisations, groups or associations in your area such as environmental groups, ethnic or community organisations, self help groups, service clubs, a political party, sporting clubs, church or youth group?

(Yes	1	Go to Q15
No	2	Go to Q17
Refused)	99	Go to Q17

Q. 15 For the organisations that you are involved in please indicate the **main** type(s) of voluntary work you perform.
(Allow more than one)

Raising funds.....	1
Hands on work.....	2
Committee member	3
Organisational tasks.....	4
Going to meetings	5
Sporting assistance	6
Other (please specify) _____	
_____	7
(No voluntary work done	8
Refused)	99

**If Q15 = 8 goto Q17
Otherwise goto Q16**

Q. 16 In the past month, how much time on average have you spent each week on voluntary work?

Zero	1
Less than 2 hours.....	2
2 to less than 5 hours	3
5 to less than 16 hours	4
16 to less than 30 hours	5
30 hours or more	6
(Don't know.....	98
Refused)	99

Q. 17 I would now like to ask you a few questions about young people in your suburb. For young people, how serious do you think is the problem of -

	Very serious	1	2	3	4	Don't know	98	Refused	99
Lack of training facilities.....	1	2	3	4	98	99			
Lack of education facilities	1	2	3	4	98	99			
Lack of employment opportunities.....	1	2	3	4	98	99			
Lack of recreational areas	1	2	3	4	98	99			
Lack of sports facilities	1	2	3	4	98	99			
Lack of affordable entertainment	1	2	3	4	98	99			
Lack of transport	1	2	3	4	98	99			
Boredom/isolation	1	2	3	4	98	99			
Drugs.....	1	2	3	4	98	99			
Wagging school.....	1	2	3	4	98	99			
Other (<i>please specify</i>)									
_____	1	2	3	4	98	99			

Q. 18 I'd now like to ask you a few questions about **your family and your children.**

How many children aged 17 years or younger do you have living at home with you? By your children we mean children for whom you have a parenting role including natural, adopted, step or foster children or children who are part of an extended family.

	Go to Q19
(None	98	Go to Q24
Refused)	99	Go to Q24

Q. 19 Overall, considering family, friends and neighbours, to what extent have you felt supported in caring or parenting over the last 6 months, would you say that you have been not at all supported, slightly supported, moderately supported, very supported or extremely supported?

- (Not at all supported 1
- Slightly supported 2
- Moderately supported 3
- Very supported 4
- Extremely supported 5
- Don't know 98
- Refused) 99

Q. 20 Do you have any children who are currently attending kindergarten, pre-school or school in your area?

- (Yes 1 *Go to Q21*
- No 2 *Go to Q24*
- Refused) 99 *Go to Q24*

Q. 21 How satisfied are you with the way the school(s) have developed your child(ren)'s skills in the following areas, would you say that you are very satisfied, satisfied, dissatisfied, very dissatisfied or neither satisfied nor dissatisfied?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	DK/NA	Refused
Reading	1	2	3	4	5	98	99
Writing	1	2	3	4	5	98	99
Mathematics	1	2	3	4	5	98	99
Ability to get on well with others	1	2	3	4	5	98	99
Self esteem	1	2	3	4	5	98	99

Q. 22 How satisfied are you with the way the school(s) have dealt with the following situations or issues, would you say that you are very satisfied, satisfied, dissatisfied, very dissatisfied or neither satisfied nor dissatisfied?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/ Not applicable	Refused
Disruptive behaviour in other children.....	1	2	3	4	5	98	99
Disruptive behaviour in your child(ren)	1	2	3	4	5	98	99
Victims of bullying	1	2	3	4	5	98	99
Children who bully	1	2	3	4	5	98	99
General discipline	1	2	3	4	5	98	99

Q. 23 How satisfied are you that your child(ren) is safe at school, would you say that you are very satisfied, satisfied, dissatisfied, very dissatisfied or neither satisfied nor dissatisfied?

(Very satisfied.....	1
Satisfied.....	2
Neither satisfied nor dissatisfied.....	3
Dissatisfied	4
Very dissatisfied	5
Don't know.....	98
Refused).....	99

Q.24 During the last 12 months, have you or anyone in your family experienced problems or difficulties with any of the following?

	Yes	No	Don't know	Refused
Housing problems.....	1	2	98	99
Money problems	1	2	98	99
Problems with neighbours	1	2	98	99
Problems with the family	1	2	98	99
Loneliness or being alone	1	2	98	99
Work related problems	1	2	98	99
Unemployment	1	2	98	99
Trouble with the police	1	2	98	99
Problems with alcohol	1	2	98	99
Problems with drugs	1	2	98	99
Gambling	1	2	98	99
Mental health problems	1	2	98	99
(Other (please specify).....)	1	2	98	99

I am able to provide you with an emergency contact number if you require it.
 Lifeline 131114
 Alcohol, Tobacco and other Drug services 1800 177 833
 Gambling Help Line 1800 222 050

Q. 25 In general would you say your health is excellent, very good, good, fair or poor?

(Excellent.....)	1
Very good	2
Good.....	3
Fair	4
Poor	5
Don't know.....	98
Refused)	99

Q. 26 To help us interpret how your answers might represent other members of your community, we need to ask you a few demographic questions. Which of the following best describes this household?

- One person household 1
- Married or de facto couple only 2
- Married or de facto couple with dependent children only, that is children less than 15 years of age or full-time students aged 15 - 24 3
- Married or de facto couple with dependent children and other people..... 4
- Married or de facto couple with other people 5
- One parent with dependent children only, that is children less than 15 years of age or full-time students aged 15 - 24..... 6
- One parent with dependent children and other people 7
- One parent with other people 8
- Some other group of related people..... 9
- Two or more unrelated people 10
- Other (*please specify*) _____
_____ 11
- (Refused)..... 99

Q. 27 How would you describe your current marital status?

- Never married..... 1
- Married 2
- Other 'live-in' relationship (de facto)..... 3
- Separated but not divorced 4
- Divorced 5
- Widowed..... 6
- (Refused)..... 99

Q.28 What is your highest educational achievement?

Post graduate qualifications	1
A university or college degree	2
A trade, technical certificate or diploma	3
Completed senior high school	4
Completed junior high school	5
Primary school.....	6
No schooling.....	7
(Other (<i>please specify</i>).....	8
Refused).....	99

Q. 29 Are you currently undertaking any form of study?

(Yes	1	<i>Go to Q30</i>
No	2	<i>Go to Q31</i>
Refused).....	99	<i>Go to Q31</i>

Q. 30 Where are you undertaking this study?
(*Allow more than one*)

Secondary/high school	1
TAFE (certificate, diploma etc)	2
University degree/post graduate qualifications	3
Other (<i>please specify</i>).....	4
(Refused).....	99

Q. 31 How would you **best** describe your current employment status?

- Working full-time..... 1 *Go to Q32*
 - Working part-time 2 *Go to Q32*
 - Working casual 3 *Go to Q32*
 - Self employed..... 4 *Go to Q36*
 - On a sick or disability pension..... 5 *Go to Q36*
 - On a sole parent's pension..... 6 *Go to Q36*
 - On an aged pension 7 *Go to Q36*
 - Retired - self-supporting 8 *Go to Q36*
 - Unemployed and seeking work 9 *Go to Q35*
 - Home duties 10 *Go to Q36*
 - Student 11 *Go to Q36*
 - (Other (*please specify*)..... 12 *Go to Q36*
 - Refused) 99 *Go to Q36*
-

Q.32 Do you believe your working conditions are within the Award?

- (Yes 1
 - No 2
 - No award for my job 3
 - Don't know/can't remember..... 98
 - Refused) 99
-

Q. 33 What is the total number of **paid** hours worked in an average week by you?

- Less than 16 hours per week 1 *Go to Q34*
 - 16 hours to less than 35 hours per week 2 *Go to Q34*
 - 35 hours to less than 70 hours per week 3 *Go to Q36*
 - 70 hours or more per week 4 *Go to Q36*
 - (Don't know/can't remember 98 *Go to Q36*
 - Refused) 99 *Go to Q36*
-

Q. 34 Are you seeking more paid work?

(Yes	1
No	2
Don't know	98
Refused)	99

Go to Q36

Q. 35 What are the main difficulties you have in finding work?

(Allow more than one)

(Too many applicants for available jobs	1
Lacked necessary skills or education	2
Considered too young/old by employers	3
Insufficient work experience.....	4
No vacancies at all	5
No vacancies in line of work	6
Too far to travel/transport problems.....	7
Own ill health or disability	8
Language difficulties	9
Unsuitable hours	10
Difficulties with child care/family responsibilities.....	11
Other <i>(please specify)</i> _____	12
Don't know/can't remember.....	98
Refused)	99

Q. 36 Was your employment status the same 12 months ago?

(Yes	1	<i>Go to Q41</i>
No	2	<i>Go to Q37</i>
Don't know/can't remember.....	98	<i>Go to Q41</i>
Refused)	99	<i>Go to Q41</i>

Q. 37 How would you best describe your employment status 12 months ago?

- Working full-time..... 1
- Working part-time 2
- Working casual 3
- Self employed..... 4
- On a sick or disability pension..... 5
- On a sole parent's pension..... 6
- On an aged pension 7
- Retired - self-supporting 8
- Unemployed and seeking work 9
- Home duties 10
- Student 11
- (Other (*please specify*)..... 12
- Don't know/can't remember..... 98
- Refused) 99

If Q37 = 9 goto Q39
Otherwise If Q37 = 1,2,3, or 4 and Q31 = 9 goto Q38
Otherwise goto 40

Q. 38 What were your reasons for leaving your job?
(Allow more than one)

(Resigned.....	1
Fired	2
Business closed down/retrenched	3
To get another job.....	4
Moved	5
Became a carer.....	6
Didn't like job.....	7
Family responsibilities.....	8
Health reasons	9
Only casual/seasonal employment	10
Pregnancy/maternity leave	11
Other (please specify)	12
Don't know/can't remember.....	98
Refused)	99

Go to Q41

Q. 39 What were the main difficulties you had in finding work?
(Allow more than one)

(Too many applicants for available jobs.....	1
Lacked necessary skills or education	2
Considered too young/old by employers	3
Insufficient work experience.....	4
No vacancies at all.....	5
No vacancies in line of work	6
Too far to travel/transport problems.....	7
Own ill health or disability	8
Language difficulties	9
Unsuitable hours	10
Difficulties with child care/family responsibilities.....	11
Other (please specify)	12
Don't know/can't remember.....	98
Refused)	99

Q. 40 Why did you change your employment status?
(Allow more than one)

(Wanted to work more hours	1
Wanted to work less hours	2
Wanted permanent job	3
Finished studying.....	4
Health reasons	5
Other (please specify)	6
Don't know/can't remember.....	98
Refused)	99

Q. 41 What was your approximate **personal** annual income including pensions, income from investments and family allowances for the last 12 months **before any tax** (gross income) was taken out?

Less than \$11,000	1
\$11,000 to \$20,999	2
\$21,000 to \$30,999	3
\$31,000 to \$40,999	4
\$41,000 to \$50,999	5
\$51,000 to \$60,999	6
\$61,000 to \$70,999	7
\$71,000 or more	8
(Don't know.....	98
Refused)	99

Q. 42 What was your approximate **household** annual income including pensions, income from investments and family allowances for the last 12 months **before any tax** (gross income) was taken out?

Less than \$11,000	1
\$11,000 to \$20,999	2
\$21,000 to \$30,999	3
\$31,000 to \$40,999	4
\$41,000 to \$50,999	5
\$51,000 to \$60,999	6
\$61,000 to \$70,999	7
\$71,000 to \$99,999	8
\$100,000 to \$124,999	9
\$125,000 to \$149,999	10
\$150,000 or more	11
(Don't know.....	98
Refused).....	99

Q. 43 Since the same time last year, is your financial situation -

Better than it was a year ago?.....	1
The same as it was a year ago?	2
Worse than it was a year ago?.....	3
(Don't know.....	98
Refused).....	99

Q. 44 Our research design includes conducting another survey in about 12 months time to see whether there have been any changes over time. Would you be prepared to be interviewed again?

(Yes	1	<i>Go to Q45</i>
No.....	2	<i>End survey</i>
Don't know.....	98	<i>Go to Q45</i>
Refused).....	99	<i>End survey</i>

Q. 45 So that we may contact you again in 12 months time, could you please tell me your telephone number? Your personal information will not be provided to any organisation or person that is not involved in this study.

(Telephone Number _____

Refused) 99

Q. 46 In case you are no longer contactable at the above telephone number or address, could you provide me with the name and telephone number of a close relative or friend? This person would be contacted in the event that we cannot contact you. Their personal information will not be provided to any organisation or person that is not involved in this study.

(Name _____

Telephone Number _____

Refused) 99

Q. 47 Would you prefer to do the next survey by telephone or by face to face interview?

(Telephone 1

Face to face interview 2

Don't know 98

Refused) 99

Q. 48 Do you think that you may move from this home in the next 12 months?

(Yes 1

No 2

Don't know 98

Refused) 99

That concludes the survey. Thank you very much for your assistance