



Office of Economic and Statistical Research

OESR Surveys

All that data but not what you need?

There are many statistics freely available on the internet that describe Queensland and Queenslanders. If you can't find the data you need for your particular purpose, who do you ask or where do you go for help?

Within the Queensland Government, the Office of Economic and Statistical Research (OESR) provides quality, reliable state and regional statistics about Queensland. Our role is to provide reliable factual evidence for planning, policy making and performance reporting. OESR publishes a vast range of economic, demographic and statistical data on its website at www.oesr.qld.gov.au

What if these official statistics don't meet your information needs?

Expert advice

The survey teams in OESR offer specialist statistical consultancy services to advise on the most effective and efficient methods to collect and analyse information, including through surveys where this method is the most appropriate. The initial consultation is free and can save time and money.

Useful and timely

Through its extensive survey program, OESR can collect useful and timely data to meet your needs. OESR surveys collect information directly from the Queensland public and Queensland businesses through household, sub-population or topic-specific surveys.

Client focus

OESR survey staff are responsive to the requirements of its clients and are committed to communicating throughout the survey process from start to finish. The OESR survey teams includes professional statisticians, mathematicians, project managers and operational staff. OESR survey teams are committed to providing clear and comprehensive data, analysis and reporting.

The data needs of Regional Queensland are also a key focus of ours with offices in Brisbane, Rockhampton, Townsville and Cairns. OESR's survey service can be accessed through any of these locations.

Range of surveys to meet information needs

OESR has conducted the Queensland Household Survey and a range of other topic-specific surveys for many years. These surveys are highly regarded by OESR's clients as they:

- ≠ provide useful factual evidence on issues important to the Queensland public sector, to business and to other sectors
- ≠ inform the development of appropriate government responses to issues
- ≠ assist in quantifying the costs and benefits of particular policies, programs or initiatives
- ≠ provide state and regional-level data on key statistical indicators of economic progress and social wellbeing, and
- ≠ provide data to assist public sector agencies with their performance reporting requirements.

Using a range of survey modes such as telephone, internet or mail OESR is also experienced in conducting:

- ≠ repeat surveys – to measure changes over time
- ≠ longitudinal surveys – to identify pathways and transitions for particular groups.

Quality

Quality Assurance and formal project management processes are integrated into all aspects of survey work from consultation to final reporting. OESR surveys are certified to Australian Standard AS/NZS ISO 9001:2008 (Quality Management System) – covering survey and research services (design, development, collection processes, collation, interpretation, analysis and final dissemination of high quality primary and secondary statistical information).

Privacy, confidentiality, security

OESR is committed to protecting the confidentiality of respondents and the information they provide and maintains best practice standards for information privacy and security. OESR operates under the *Statistical Returns Act 1896 (Qld)*, which commits all staff to strict protocols for maintaining privacy and confidentiality.

Contact OESR

Brisbane 3035 6418, Rockhampton 4938 6584, Townsville 4760 7650, Cairns 4036 5430, or at statsconsulting@treasury.qld.gov.au

For more information

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Queensland Government