

Office of Economic and Statistical Research 2009 to 2014 Strategic Plan

Our business and objectives

OESR's business is to provide statistical and economic services to improve planning, decision making, policy development and resource allocation for Queensland.

Vision

Knowledge leaders for smarter decision making

Values

- Results – providing timely, relevant, high quality services
- Ethics – being fair and honest and maintaining high standards and integrity
- Customer service – excellence in satisfying customer needs and expectations

- Partnerships – establishing and developing strategic partnerships
- People – treating our staff and clients with respect and dignity
- Communication – encouraging effective listening, speaking and writing skills
- Team Work – striving for continuous learning, knowledge sharing and harmony

Toward Q2: Tomorrow's Queensland

OESR contributes to the Government's Toward Q2 Plan by helping create a Strong Queensland. Our economic and statistical research service contributes to this government ambition by providing timely and comprehensive advice to the Treasurer and other key stakeholders on policies to promote economic efficiency and flexibility.

Priorities

Knowledge sharing

- Support the development of Treasury's analytical capabilities to inform advice on economic policy issues (such as labour market adjustment) and developments in macroeconomic conditions (such as the global financial crisis)

Partnerships

- Coordinate the activities of key providers of statistics to establish and maintain an integrated statistical service across governments
- Work with other jurisdictions and Queensland agencies to reform statistical policies and processes

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Products and services

- Provide a broad range of statistical services to support stakeholders' evidence base for policy evaluation and performance
- Maintain and enhance rigorous economic and social research agendas to advance the State
- Enhance and expand official surveys and methodology capabilities

Our clients

- Continuously engage with key stakeholders to improve understanding of our clients' interests, priorities and needs

Our staff

- Use the Office's flexible team structure to ensure mobility of resources to best meet client demand
- Identify, develop and continuously improve skills and capabilities

Performance indicators

- Ensure Treasury's legislative requirement to report on the general economic position of the State is met.
- Enhance the economic and statistical literacy of the community

Key challenges

OESR faces the following challenges over the next 5 years:

- increased demand for information, advice and analysis on developments in macroeconomic conditions (e.g. the global financial crisis and labour market adjustment). OESR will prioritise resources, as required, to meet this demand at the same time supporting development of appropriate analytical capabilities; and
- enhancing and expanding official surveys and methodology capabilities to facilitate effective policy making and service delivery. OESR will work with our clients to continue to refine and improve our Computer Assisted Telephone Interview (CATI) collection system, survey processing and automation packages.